



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

Technology Alert (TA) 19-04: CALNET Cellular Voice and Data Services Contract

ISSUE DATE: September 23, 2019

ATTENTION: Existing NASPO Cellular Customers

ACTION REQUESTED: Transition from NASPO Cellular Services contract

EFFECTIVE DATE: Immediately

Overview:

The California Department of Technology (CDT) is pleased to announce the successful award of **Category 19 - CALNET Cellular Voice and Data Services contract**. This new contract replaces the National Association of State Procurement Officials (NASPO) ValuePoint California Participating Addendum (CA-PA) Wireless Telecom contract, which is scheduled to expire December 31, 2019.

Contract Information:

The following contractors were awarded CALNET Cellular Voice and Data Contracts:

- AT&T
- Sprint
- T-Mobile
- Verizon

The contract term for all CALNET cellular contracts is four years, with two optional, two-year extensions for a maximum contract term of eight years. Extensions will be exercised at the sole discretion of the State. Additional information, ordering guidelines, and procedures are located in the User Instructions.

[CALNET Cellular Business Services 19.1 User Instructions](#)

[CALNET First Responder Cellular Services 19.2 User Instructions](#)

Impact:

The CALNET Cellular Voice and Data contract is a mandatory contract for non-exempt, State executive branch entities that currently purchase cellular services from the NASPO ValuePoint CA-PA contract. Customers are required to transition their services to the CALNET Cellular Voice and Data contract prior to December 31. Exempt State entities and local government municipalities are encouraged to transition their services to the CALNET contract, but are not required to purchase services from the CALNET contracts.

Note: All NASPO ValuePoint CA-PA customers are responsible to work with their current cellular service provider account representative(s) to transition services to the new CALNET Cellular Voice and Data contract.

Contact

If you have questions or need further clarification, please contact the CALNET Customer Service Line at (916) 657-9150 or by email at CALNEThelp@state.ca.gov.